

## **Quality Reporting Communication Support Page will re-open November 1, 2012 through January 31, 2013 for Medicare 2013 Electronic Prescribing (eRx) Payment Adjustment Hardship Exemption Requests**

Beginning November 1, 2012, The Centers for Medicare and Medicaid Services (CMS) will re-open the Quality Reporting Communication Support Page to allow individual eligible professionals and CMS-selected group practices the opportunity to request a significant hardship exemption for the 2013 eRx payment adjustment. Significant hardship request should be submitted via the [Quality Reporting Communication Support Page](#) (Communication Support Page) on or between November 1, 2012 and January 31, 2013. Please remember that CMS will review these requests on a case-by-case basis. All decisions on significant hardship exemption requests will be final.

Important -- Please note that this is for the **2013** eRx payment adjustment only. Hardship exemption requests for the 2014 payment adjustment will be accepted during a separate timeframe later in calendar year 2013.

For more information on how to navigate the [Communication Support Page](#), please reference the following documents:

- [Quality Reporting Communication Support Page User Guide](#)
- [Tips for Using the Quality Reporting Communication Support Page](#)

Eligible professionals are encouraged to review the [MLN Matters Article SE1206: 2012 eRx Incentive Program: Future Payment Adjustments](#) for more information, including who may be subject to the eRx payment adjustment and how to avoid the eRx payment adjustment.

For additional information and resources, please visit <http://www.CMS.gov/ERxIncentive>.

If you have questions regarding the eRx Incentive Program, eRx payment adjustments, or need assistance submitting a hardship exemption request, please contact the QualityNet Help Desk at 1-866-288-8912 (TTY 1-877-715-6222) or via [gnetsupport@sdps.org](mailto:gnetsupport@sdps.org). They are available Monday through Friday from 7:00 a.m.-7:00 p.m. CST.